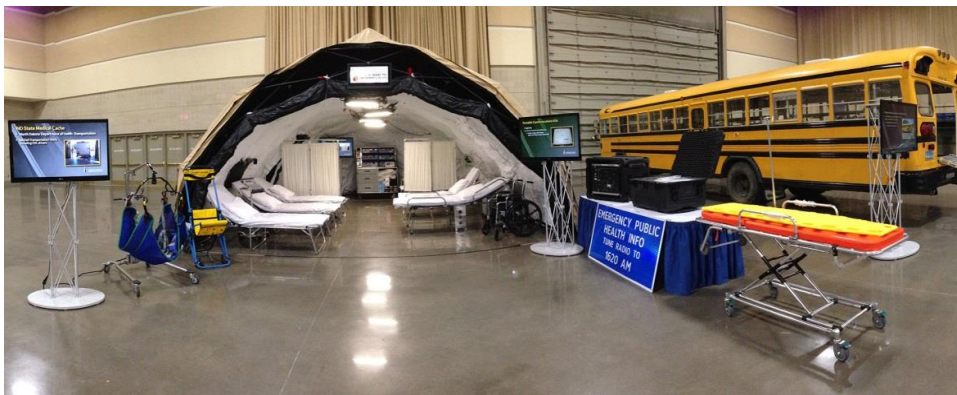




# \*HAN Assets

North Dakota's Medical Cache Assets:  
a system of ordering and response.



## \*We've got your back

Nothing taxes resources like an emergency.

HAN Assets is the ordering system for healthcare facilities  
to access necessary items from the State Medical Cache.

- \* Quarterly Drills
- \* Supply Shortage
- \* Unplanned Needs
- \* Emergency Support

\* When do we use it?

- \* Message sent as a Health Alert Network (HAN) Message
- \* Recipients visit website <http://hanassets.nd.gov/>
- \* Purchase “Test Item”

\* Quarterly Drills





## \*Emergency Support

- \*An email notification is sent to a backup case manager, he or she will receive the notice and will call the person ordering the equipment or supplies. Once a verbal confirmation is made the case manager will get approval from a division director and make arrangements with the grant coordinator and warehouse to get item(s) delivered.

## \*What Happens when an order is placed?

### In an Emergency

- \* Contact the Case Manager
  - \* Call 701-328-2270
  - \* If during business hours ask to speak to the case manager.
  - \* After hours follow prompts to contact the case manager via state radio.

### General Assistance

- \* Support requests for HAN Assets can be emailed to [hanassets@nd.gov](mailto:hanassets@nd.gov)
- \* Or you can reach a program representative by calling 701-328-2270 and asking to speak to someone about HAN Assets.

\*What if I need help?

\*Questions?